# Maple Ridge Door & Hardware

RMA LABEL / PACKING SLIP

Returns Dept. · 1200 Industrial Parkway N, Unit 4 · Aurora, ON L4G 0A1 · 905-555-0100

RMA NUMBER

## RMA-2026-0018

SHIP TO:

Maple Ridge Door & Hardware — RETURNS
1200 Industrial Parkway N, Unit 4
Aurora, ON  L4G 0A1
Attn: RMA-2026-0018

| | |
|---|---|
| CUSTOMER | Tom Brennan — Brennan & Sons Renovations |
| EMAIL / PHONE | tom@brennanreno.example 416-555-0108 |
| RETURN FROM | 31 Dufferin Ave, Toronto ON |
| PRODUCT | HW-HNG-HD — Heavy-Duty Ball-Bearing Hinge (3-pack) |
| SERIAL / LOT | SN32646 |
| PURCHASE DATE | 2026-03-25 |
| WARRANTY | 24 months · expires 2028-03-25 · IN WARRANTY |
| REPORTED PROBLEM | Hinge pin walks out of knuckle |
| DATE ISSUED | 2026-10-25 |

Instructions: pack the item securely with this slip inside the box and write the RMA number on the outside. Items without an RMA number may be refused. Shipping to us is at the sender’s cost unless the return is approved as a warranty claim.