Maple Ridge Door & Hardware

RMA LABEL / PACKING SLIP

Returns Dept. · 1200 Industrial Parkway N, Unit 4 · Aurora, ON L4G 0A1 · 905-555-0100

RMA NUMBER

RMA-2026-0003

SHIP TO:

Maple Ridge Door & Hardware — RETURNS
1200 Industrial Parkway N, Unit 4
Aurora, ON L4G 0A1
Attn: RMA-2026-0003

CUSTOMER	Marc Tremblay — Ottawa Valley Doors & Windows
EMAIL / PHONE	marc@ovdw.example 613-555-0119
RETURN FROM	15 Bank St, Arnprior ON
PRODUCT	HW-EXT-PB — Panic Exit Device, Rim
SERIAL / LOT	SN25724
PURCHASE DATE	2024-07-31
WARRANTY	36 months · expires 2027-07-31 · IN WARRANTY
REPORTED PROBLEM	Push bar does not retract latch fully
DATE ISSUED	2026-05-31

Instructions: pack the item securely with this slip inside the box and write the RMA number on the outside. Items without an RMA number may be refused. Shipping to us is at the sender’s cost unless the return is approved as a warranty claim.